

## Terms of Service with **MK Guitar Tuition**

### 1: Introduction

Thank you for starting your guitar journey with an introductory lesson. This document is designed to give you confidence in how lessons work, as well as to clearly outline expectations. It will also give confidence that the service will be reliable and predictable.

MK Guitar Tuition is a full-time business offering lessons online, in person, or as a combination of both. Lessons can support personal development, Duke of Edinburgh (DofE) awards, graded exams, or music theory.

### 2: Missed Lessons & Lateness

- Missed lessons are non refundable and cannot be rescheduled.
- If a student arrives late, the lesson will still end at the scheduled time.

### Mindset

We'll get along well if you will:

- Commit to the same lesson time each week, as lessons are *not* rescheduled because allowing changes would require swapping with another student, which is difficult to arrange/manage and not possible. For this reason, rescheduling is not offered. Also, you are booking a time slot somebody else can have.
- Arrive on time and prepared for each lesson. Lessons are typically scheduled back to back

## Cancellations

If you wish to cancel lessons, one month's notice is required for *example*:

Notice is given on February 25th. The final payment is due on March 1st or 2nd, and lessons will continue through the last week of March. Lesson times remain the same as scheduled.

This policy applies to all students, whether you are completing your DofE, learning for personal development, or working towards graded exams, online or in person. If you're completing your DofE.

It's worth noting that you can backdate your hours to complete the skills section for your Silver & Gold awards! An *on demand* video subscription is also available.

## Payments

- Payments are debited monthly in advanced (GoCardless)
- Lesson fees may be reviewed periodically with advance notice, typically Before April 5th.

## Term Time & Payments

Lessons are term time and the summer term runs until the end of July and resume typically the last Sunday of August. The Direct Debit whether on the 30, 45 or 60 minute rate pays for 41 lessons over the year and, the yearly fee is spread over 12 months whether online or in person, 0% with PayPal pay later is also available.

## **Online Lessons**

Students are responsible for ensuring they have a stable internet connection and suitable equipment for online lessons. Please download the Zoom app rather than using the web browser.

The Zoom ID will be provided. Online lessons can also be used instead of attending the lesson in person.

Switching to online tuition, last minute is also acceptable but the lesson is kept at the same time/day.

## **Conduct**

Lessons may be discontinued if behaviour is consistently disruptive or inappropriate, this includes within the lesson time and outside the lesson time.

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## Introductory payment

You can book up to four introductory sessions. The closer you are to the end of that month the sooner you're expected to sign up to either a 30, 45 or 60 minute lesson time each week.

Lesson length	Per Lesson Cost	Lessons received until month end	Month cost (potential)	Purchase
30 mins	£27.80	4	£111.20	<a href="#">Purchase</a>
45 mins	£33.36	4	£133.44	<a href="#">Purchase</a>
60 mins	£38.05	4	£152.2	<a href="#">Purchase</a>

## Monthly fixed payment

Lesson length	Per Lesson Cost	Cost per month	Lessons received	Yearly cost	Monthly Purchase
30 mins	£27.80	£95	41	£1140	<a href="#">Purchase</a>
45 mins	£33.36	£113.98	41	£1367.76	<a href="#">Purchase</a>
60 mins	£38.05	£130.00	41	£1560.05	<a href="#">Purchase</a>

## Pay Pal, Pay Later 0%

If you prefer to commit for the year but pay in interest free instalments arranged with pay pal and subject to credit checks and their terms & conditions.

With this arrangement, the year is paid for in advanced but paid off by you as arranged with Paypal. It's usually quarterly payments or 12 months / 3 and you'll save in total the fee of four lessons per year.

## Yearly fee minus 4 lessons

Lesson length	Per lesson cost	Monthly Cost	Payment over the year	- 4 lessons	Number of lessons received	Purchase
30 mins	£27.80	£95	£1140	£1045	<b>41 (- 4)</b>	<a href="#">Purchase</a>
45 mins	£33.36	£114	£1368	£1254	<b>41 (- 4)</b>	<a href="#">Purchase</a>
60 mins	£38.05	£130	£1560	£1430	<b>41 (- 4)</b>	<a href="#">Purchase</a>

Lesson schedule can be found [here](#).

## Agreement

By setting up a Direct Debit and continuing lessons, you confirm that you have read, understood, and agreed to these Terms of Service.