



Electric • Classical • Acoustic • Bass • Music Theory



Terms of Service with mkguitartuition.com

Thank you for starting your guitar journey with an introductory lesson. This document is designed to give you confidence in how lessons work, as well as to clearly outline expectations.

MK Guitar Tuition is a full-time business offering lessons online, in person, or as a combination of both. Lessons can support personal development, Duke of Edinburgh (DofE) awards, graded exams, or music theory.

Expectations

We'll get along well if you will:

- Commit to the same lesson time each week, as lessons are *not* rescheduled because understand that allowing changes would require swapping with another student, which is difficult to arrange and not always possible. For this reason, rescheduling is not offered.
- Arrive on time and prepared for each lesson.

Missed Lessons & Lateness

- Missed lessons are non-refundable and cannot be rescheduled.
- If a student arrives late, the lesson will still end at the scheduled time.

Cancellations

If you wish to cancel lessons, one month's notice is required.

You are billed on the 1st or 2nd of each month. Notice given before the 1st or 2nd will apply to the following month and will be considered a full month's notice. Your lessons will continue until the end of that notice period.

This policy applies to all students, whether you are completing your DofE, learning for personal development, or working towards graded exams, online or in person.

Payments

- Payments are debited monthly in advanced for that month using GoCardless.
- Lesson fees may be reviewed periodically with advance notice, typically Before April 5th.

Term Time & Payments

Lessons run during term time, and breaks are still payable. This applies to all lesson lengths (30, 45, or 60 minutes) and secures your regular weekly slot, creating a predictable and reliable service.

Lessons missed due to holidays or personal commitments are still chargeable. And non refundable.

Online Lessons (if applicable)

Students are responsible for ensuring they have a stable internet connection and suitable equipment for online lessons. Please download the Zoom app rather than using the web browser.

Conduct

Lessons may be discontinued if behaviour is consistently disruptive or inappropriate.

Agreement

By setting up a direct debit, you are agreeing to these terms.