

## Terms of Service

### Bedford Guitar Teacher / Milton Keynes Guitar Tuition.

Dear Customer,

Thank you for booking an introductory lesson - I hope you've enjoyed your first half hours' tuition. If you're a beginner and are just starting out, four half hour lessons a month is an ideal way to start and if you're super busy you can do an hour every other week at the same price.

Although optional, you can reasonably expect that after 6-8 months your lesson time should increase to an hour every week.

I've outlined some basics of what to expect and hopefully this will answer some questions that you may already have. If you still have questions, please drop me an email or call me on 07746139814.

If you wish to set up a Direct Debit via the website, please do so in the month you wish to be charged as it takes the payment as soon as possible. Prices are the same for lessons whether they're online or offline.

Lesson length	Cost	Monthly Cost
Half Hour	£20 Per lesson	£80
45 Minutes	£25 Per lesson	£100
1 hour	£30 per lesson	£120

### Direct Debit

1. The Direct Debit is set up with an external company called GoCardless. You'll be charged in the month that you set your direct debit up in.
2. Lessons are paid for monthly with and typically booked in blocks of four lessons per calendar month. Half hour lessons can double up to hourly lessons every other week.
3. Cancelling the direct debit requires a month's notice to terminate lessons after which the Direct Debit can be cancelled at your bank's branch. I appreciate a phone call, rather than a text or an email.

### Rescheduling lessons

- 2.0 If you or I wish to reschedule your lesson this requires 24 hours-notice. The lesson cannot be rescheduled if there is no attendance. Half hour lessons can double up to an hour.

### Providing the service

- 3.0 All music lessons can be provided online via zoom or in person - which currently depends on COVID-19 circumstances.

## School Holidays (August)

**4.0** Lessons are paused for three weeks for the month of August but payment is still collected and here's why; because a payment for a block of four lessons per calendar month are consistently collected, sometimes there's a five-week month and therefore a fifth Sunday (for example) occurs.

**4.0.1** When this happens, the service which would have taken place in August / Dec / Jan, is allocated to this fifth week and paid for in August, allowing us to take a break in August. If you wish to stop your lessons earlier than August, a payment will be collected the outstanding lessons as well as the usual months-notice.

Depending on which day of the week your lesson happens, these fifth day weeks usually happens 3-5 times year. Please take a look at the table below.

**4.1** If lessons are terminated before August, which would normally pay for the fifth weeks that occur throughout the year, these lessons will be charged in addition to the one months-notice. When a month's notice is given, lessons may still be completed. Remaining payment will be collected with the agreed amount via GoCardless.

**4.2** Depending on which day you choose to have your lesson, the number of times that this day has a fifth lesson within the same month occurs, will be agreed in advanced.

## Covid-19

**5.0** If you are having your lessons offline and you are experiencing cough, cold, temperature vomiting in advanced, please do not come to the premises. Hand sanitizer is provided upon entry and a facemask should be worn by the customer unless exempt. By entering the premises, you agree that Milton Keynes Guitar Tuition/ Bedford Guitar Tuition is not liable.

## During the lesson

**6.0** If the student is a child under the age of 18, an adult - preferably guardian or parent of the child, should be present at all times. Especially if online, some organisational assistance may be required from the parent.

Day of the week	How many five-day weeks per for 2021	Which months
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Monday	3 (2)	March / May / <b>August</b>
Tuesday	3	March / June / Nov
Wednesday	4	March / June / Sept / Dec
Thursday	4	April / July / Sept / Dec
Friday	5	Jan / April / July /Sept / Dec
Saturday	No lessons available	N/A
Sunday	4 (3)	Jan / May / <b>August</b> / Oct

The above table stipulates how many extra lessons you could have throughout the year and when an extra fifth week occurs. How many times this happens is dependent on which day your lesson is.

Thanks for taking the time to read the above. If you're happy to go ahead please sign and date and return it back to me by post or in person.

Full name:

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Signed here: .....Date ..... /  
..... / .....